WELCARE NURTURE

HEATED BREAST PUMP

HEATED COMFORT TECHNOLOGY

Model: WNBP200



Instructions for Use & Warranty Information

Read Instructions Carefully Before Use

Thank you for purchasing the Welcare Nurture Heated Breast Pump.



Please keep this Instruction for Use in a safe place where it is readily available.

The illustrations in these instructions for use may differ slightly from the product itself. Instructions may change without notice. Specifications may be changed without prior notice. Please visit www.welcare.com.au for the latest information.

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Important Safety Information

Read this section thoroughly before using the product.

Please ensure you observe the safety instructions to avoid accidents, injury, and damage.

Intended Purpose

The **Welcare Nurture Heated Breast Pump** is intended to express milk from lactating women to collect milk from their breast. The device is intended for a single user.

Limitations

DO NOT use this product for anything other than its intended purpose and only use as described in this manual.

The **Welcare Nurture Heated Breast Pump** is a non-professional appliance designed for private use.

Contraindications

DO NOT use if experiencing:

- Breast infection (mastitis)
- Cracked or bleeding nipples
- Severe breast pain without medical advice

Consult a healthcare professional if symptoms persist.

DANGER

This product must not be used in combination with the following devices:

1) Active/electronic implanted medical devices (e.g. pacemaker)
2) Life-support systems (e.g. ventilator)
3) Implanted metallic devices (e.g. hip replacement)
4) Electronic medical devices attached to the body (e.g. ECG machine)

Safety Warnings

- This product is **NOT** intended for use by persons with limited physical, sensory, or mental abilities or lacking experience and/or knowledge, unless they are supervised by a person responsible for their safety or have received and understand the instructions/safety warnings for use of the product from this person in advance.
- Keep the product and its components out of reach of children. **DO NOT** let children play with the product. Contains small parts that may pose a choking hazard if swallowed.
- Keep children away from the packaging material.
- This is a single-user product. Use by more than one person may present a health risk.
- If you become pregnant while breastfeeding or breast pumping, consult with a licensed healthcare professional before continuing.
- There should be no pain when using your breast pump. If you feel pain, try using the pump on a lower suction level or stop using and talk to your healthcare professional.
- **DO NOT** continue to use the pump once your milk has stopped flowing.
- Wash all parts that come into contact with your breast and breast milk after every use.
- **DO NOT** drop or put heavy objects on the product.
- Never immerse the Pump Motor into water or drop into other liquids.
- **DO NOT** use the device while charging.
- **This product is equipped with a Lithium-ion battery.** Failure to follow these instructions could cause the Lithium-ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage:
  - **DO NOT** expose the product to temperatures over 35°C.
  - **DO NOT** store, charge or use the product in the following conditions:

    Near heating appliances or other sources of heat, direct sunlight or high temperatures, in areas of very high humidity, dusty locations, near fire, flammable gas, chemicals or oxygen rich environments, locations easily subject to vibrations or shock, in a pressurized container, in high frequency or strong magnetic field areas – e.g. surgical equipment, MRI, CT or microwave ovens, or near oxidising or acidic materials.
  - If battery leakage occurs and comes into contact with skin or eyes, immediately rinse with plenty of water and seek medical advice.
- **DO NOT** use while driving.

Safety Warnings (cont'd)

- **DO NOT** allow the product to come into contact with any sharp objects, as this could cause damage to the product.
- **DO NOT** use while bathing or showering.
- **DO NOT** use within 3 m of a mobile device or a device that emits electromagnetic fields as this may cause interference with the functioning of the product.
- Always dry your hands before plugging and unplugging the product to the power source.
- The product must only be charged with the supplied USB Charging Cable.
- A power adaptor is not supplied. Use only an external power supply with an output of DC 5 V 2 A and input of 100–240 V AC 50–60 Hz.
- The product must only be charged using the supplied USB Magnetic Charging Cable and a power adaptor that meets the above voltage requirements.
- Ensure the adaptor provides Safety Extra-Low Voltage (SELV) corresponding to the marking on the product.
- **DO NOT** charge where water is present.

Cautions

- Use only the accessories provided.
- Clean the pump parts before and after each use.
- **DO NOT** use when charging – device cannot operate during charging.
- Keep product and parts out of reach of children.
- Store in a cool, dry place away from direct sunlight.
- **DO NOT** run water over the pump unit.

Features

- 2 Adjustable Modes:
  Expression & Massage + Gentle Heat Mode
- 9 Adjustable Suction Levels
- Anti-Backflow Function*
- Hands-Free & Wearable
- Rechargeable Lithium Battery
- USB Recharging
- Hands-Free & Discreet
- Auto Shut-off
- Easy to Assemble & Clean
- Capacity to hold up to 180 mL of Milk

*Anti-Backflow Function

The anti-backflow protection system prevents milk from flowing back into the pump motor to maintain breast milk hygiene.

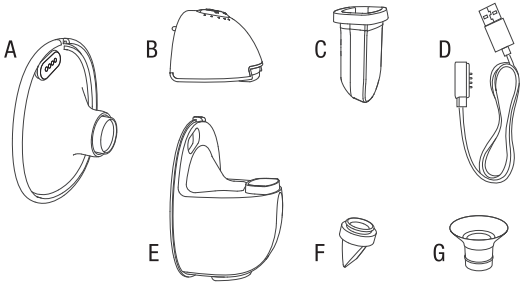
Package Contents

- 1 x Heated Breast Pump
- 3 x Funnel Inserts (Small 17 mm, Medium 19 mm, Large 21 mm)
- 1 x USB Magnetic Charging Cable
- 1 x Storage Bag
- 1 x Bra Strap
- 1 x Instruction Manual & Warranty Information

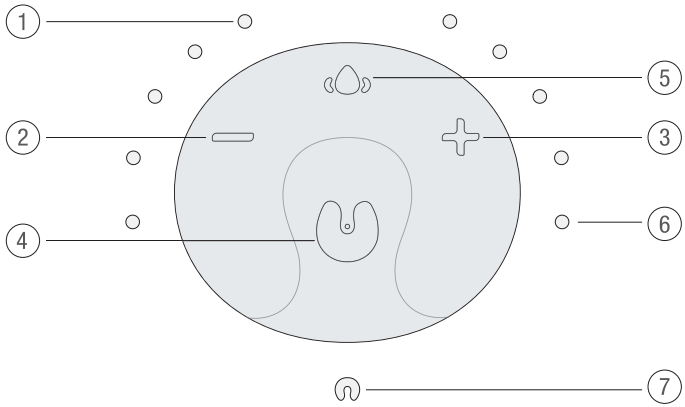


Heated Breast Pump Components

A. Flange
B. Pump Motor
C. Silicone Diaphragm
D. USB Magnetic Charging Cable
E. Milk Collector
F. Silicone Valve
G. Funnel Inserts (x3 sizes)



Heated Breast Pump LED Display



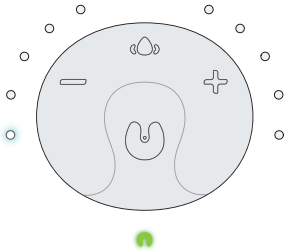
1. **Level Display / Indicator Lights** ○ – shows suction level (1–9).
   - *Flashing (Level Indicator Lights) = Massage Mode.*
   - *Solid (Level Indicator Lights) = Expression Mode.*
2. **Decrease Button** – – decrease suction level (1–9).
3. **Increase Button** + – increase suction level (1–9).
4. **ON/OFF & Mode Button** – power ON/OFF and switch modes.
5. **Heat Mode Button** – activate heat.
6. **Heat Mode Indicator Light** ● – flashes orange when heat is on.
7. **Power LED Display** – Illuminates green when the power is ON. If the light turns red, the battery is low.

Modes & Suction Levels

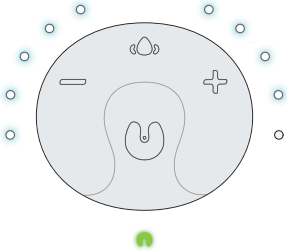
- **Massage Mode** – rapid, gentle rhythm to stimulate let-down (Levels 1–9, indicator flashes).
- **Expression Mode** – alternating fast and slow rhythm to support milk flow (Levels 1–9, indicator solid).
- **Adjust Suction** – press (+/—) to increase or decrease suction level (1–9).
- **Gentle Heat Mode** – provides soothing warmth (38–42 °C) for added comfort and milk-flow assistance.

Operating Display

Operating Levels 1– 9.



Operating Level 1

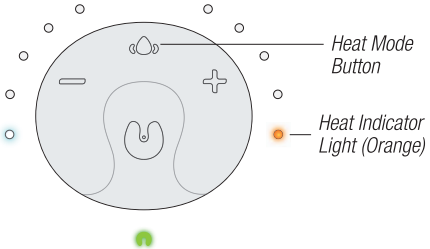


Operating Level 9

Gentle Heat Mode & Indicator Light

Gentle Heat Mode offers gentle warmth (38–42 °C) to enhance comfort during pumping.

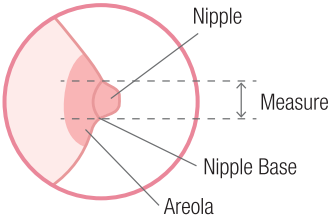
- The **Orange Indicator Light** illuminates when **Gentle Heat Mode** is active.
- Temperature cycles automatically to maintain a consistent level of warmth.
- The **Gentle Heat Mode** can be used together with **Massage** or **Expression Modes**, or independently for warmth and comfort.



Funnel Inserts

A mother's nipple can vary in size. Choose the appropriate **Funnel Insert** according to your nipple size.

For the correct sizing, measure the diameter of your nipple.



Select the **Funnel Insert** that is slightly larger than your nipple.



Small (17 mm) *Medium (19 mm)* *Large (21 mm)*

Note:

*If the **Funnel Insert** is too large for the nipple, leakage may occur.*

*If the **Funnel Insert** is too small for the nipple, a tingling sensation may be felt and a smaller amount of milk may be expressed.*

It is recommended to replace the Funnel Inserts every 3 to 6 months.

Before Using the Heated Breast Pump

- Carefully remove all packaging materials and keep the enclosed documents in a safe place.
- **Keep the packaging, product, and its components out of reach of children.**
- Check the product is intact. **DO NOT** use if broken.

If any abnormalities are detected, please contact our service centre:

In Australia – 1800 807 464 **In New Zealand – 0800 523 583**

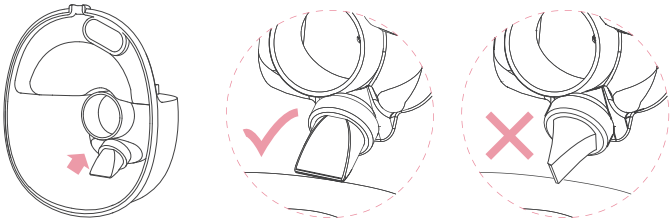
Assembly Instructions

Wash and sterilise the breast pump before use. Refer to page 18.

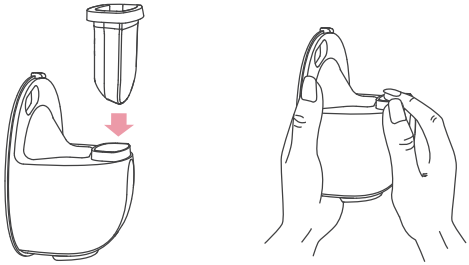
Before assembling the breast pump, please ensure all parts are dry.

1. Place the **Silicone Valve** into the **Milk Collector**, ensuring the correct valve placement as shown below.

Please note the correct valve placement.



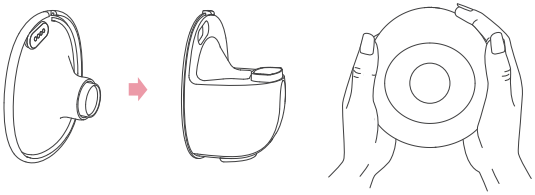
2. Insert the **Silicone Diaphragm** into the **Milk Collector** and press gently around the edges to seal securely.



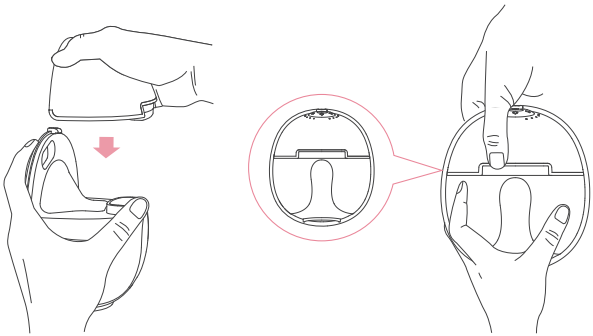
Assembly Instructions (cont'd)

3. Attach the **Flange** by aligning the diversion groove on the **Flange** with the backflow groove on the **Milk Collector**. Ensure the magnetic contacts are aligned, then press around the edges with both hands to create a secure, sealed fit.

   Note: It is important that all edges are fully sealed to prevent leakage.



4. Install the **Pump Motor** by positioning it on top of the **Milk Collector**. Align the notch under the main body with the **Silicone Diaphragm**, then press downward to fit securely to ensure a complete seal.

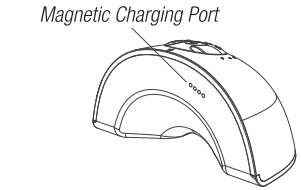


Battery & Charging Instructions

Ensure the product is fully charged before use.

***Note:** This product is not supplied with a power adaptor. The pump motor requires DC 5V ⎓ 2A to charge.*

Charging Instructions

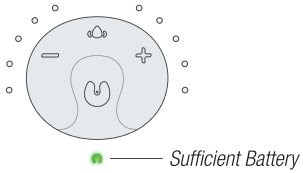


1. Remove the **Pump Motor** from the **Milk Collector**.
2. Plug the **USB Magnetic Charging Cable** into a USB power adaptor or port.
3. Place the **USB Magnetic Charging Cable** onto the **Magnetic Charging Port**.

Power LED While Charging

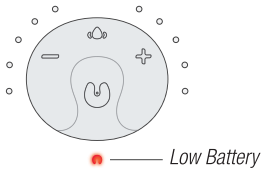
- **Red** light flashes while charging.
- **Green** light flashes = almost full.
- **Green** light solid = fully charged.

Note: The pump cannot be used during charging.



Power LED During Use

- Green light on = battery sufficient.
- Red light on = low battery, recharge promptly.



After each use

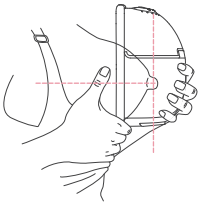
- Press the power button to check the battery level.
- If low, recharge using the **USB Magnetic Charging Cable**.

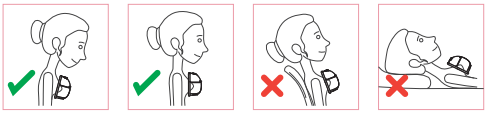
Using the Heated Breast Pump

- Wash hands thoroughly before use.
- Before starting, gently massage your breasts or apply a warm, moist towel for a few minutes to help promote milk flow.
- Clean the breast and nipple with clean cotton balls or a wet cloth before using the product.

***Note:** For the most comfortable use, please wear a nursing bra when using the product.*

- Ensure the **Heated Breast Pump** is clean and assembled correctly (refer to pages 11–12).
- Use the appropriate **Funnel Insert** according to your nipple size, as indicated in the size guide on page 10.
- Place the **Heated Breast Pump** comfortably over the breast with the nipple centred in the opening of the shield creating a vacuum seal, ensuring the nipple is not touching the sides of the **Funnel**.

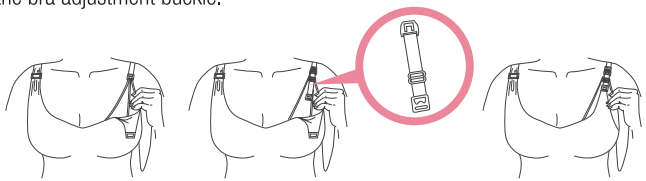




Note: Ensure the product is placed in the correct position by leaning your upper body slightly forward.

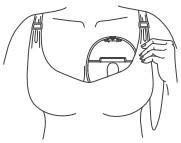
Adjustable Bra Strap

- If required, use the **Adjustable Bra Strap** to connect with your nursing bra and then adjust the length accordingly.
- Place one end of the **Adjustable Bra Strap** on the inside buckle of the nursing bra.
- The length of the bra strap can be adjusted by changing the nursing bra buckle on the other end of the bra adjustment buckle.

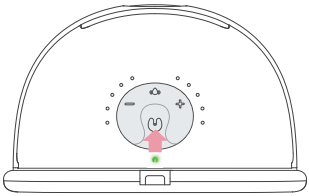


Adjusting the length of bra straps will make suction more comfortable.

- Press the **Flange** firmly against the breast, ensuring there are no gaps.
- Wear the **Heated Breast Pump** securely inside your bra so it stays in an upright position.

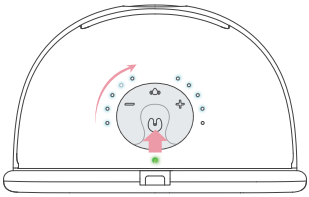


Using the Breast Pump



1. Press and hold the **ON/OFF & Mode Button** for 2 seconds to turn on the **Heated Breast Pump** on.

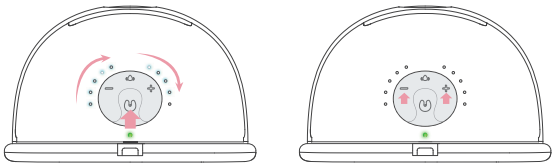
2. Short press the **ON/OFF & Mode Button** to switch between **Expression** and **Massage** Modes.



3. The indicator light "flashes" during **Massage** Mode and remains "solid" during **Expression** Mode

Adjusting Suction Levels

- Indicator lights – each mode has 9 suction levels, displayed by 9 lights increasing from left to right.
- Increase suction – short press the + button to move up one level.
- Decrease suction – short press the − button to move down one level.
- Adjust gradually until you find the level that feels most comfortable.

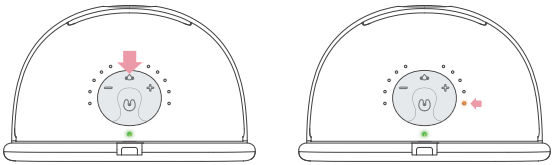


Gentle Heat Mode Operation

Activate Gentle Heat Mode

Press the **Heat Mode Button** to activate **Gentle Heat Mode**.

- The **Orange Indicator Light** will flash while the device is heating.
- Once the device reaches and maintains warmth (38–42 °C), the light will turn solid.
- During use, the light may flash again if the temperature drops below 38 °C and reheating occurs.



Use with or without Pumping

The **Gentle Heat Mode** can be used:

- Together with **Massage** or **Expression Modes**, to provide warmth during pumping; or
- Independently, for warmth and comfort.

If used independently, switch on the unit as described above, activate **Gentle Heat Mode**, then short-press the **ON/OFF & Mode Button** to stop the pumping function while keeping the heat active.

Deactivate Gentle Heat Mode

Short-press the **Heat Mode Button** to switch off the heat function.

The **Orange Indicator Light** will turn off, confirming the heat has been disabled.

***IMPORTANT:** The **Gentle Heat Mode** must be turned off separately from the main power. Turning the unit off using the **ON/OFF & Mode Button** will not automatically deactivate the heat function.*

Power Off the Unit

After ensuring the **Gentle Heat Mode** is off, press and hold the **ON/OFF & Mode Button** to switch **OFF** the unit completely.

Indicator Light Guide

– Flashing light = heating.

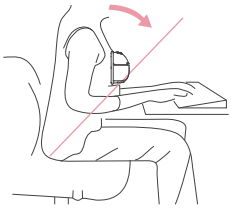
– Constant light = maintaining warmth.

– Light off = heat off or flange not properly connected (check magnetic contact).

***Note:** The **Gentle Heat Mode** automatically cycles between 38–42 °C and cannot be manually adjusted. This function is designed to provide added comfort during use.*

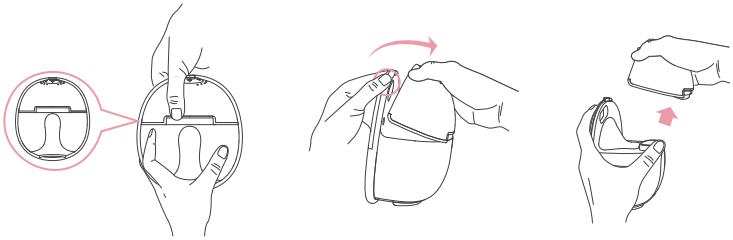
Recommended Sitting Position

1. Sit comfortably in a chair.
2. Use a cushion for back support if needed.
3. Lean slightly forward.
4. Keep the **Heated Breast Pump** and **Milk Collector** upright during use.

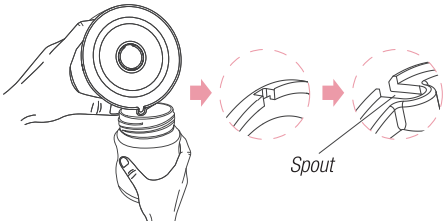


Completing Expression

1. Keep the **Heated Breast Pump** upright.
2. Press the **ON/OFF & Mode Button** to switch **OFF**.
3. Hold the **Pump Motor** upright and separate it from the magnetic contact to detach from the **Milk Collector**.



4. Pour the expressed milk from the **Milk Collector** spout into a storage container such as a bottle or storage bag such as the *Welcare Nurture Breast Milk Storage Bags*.



***Note:** Ensure the spout is aligned with the bottle before pouring.*

5. Clean all used parts according to the cleaning instructions provided.

Cleaning & Maintenance

General Care

- Wash all parts that come into contact with breast milk in warm, soapy water after each use.
- Rinse thoroughly and allow to air dry.
- Wipe the pump body with a clean, damp cloth after each use. If required, disinfect with 70% alcohol solution (ethanol or isopropyl alcohol).
- **DO NOT** submerge the **Pump Motor** in water. The **Pump Motor** cannot be washed or sterilised.
- Sterilise breast milk contact parts regularly by boiling in water or using steam sterilisation.
- The **Milk Collector** and all its components can be cleaned and sterilised using the following options:

Cleaning

- Before sterilisation, wash all items to be sterilised in warm soapy water and rinse thoroughly in clean water.

Steam Sterilisation

1. Use a steam steriliser to clean and disinfect thoroughly. Follow the manufacturer's instructions.
2. Allow to air dry before next use.

Boiling Sterilisation

1. Boil all components in boiling water for 5 minutes. Ensure the parts do not touch the side of the pan to avoid deformation.
2. Allow to air dry before next use.

***Note:** Refer to local Breastfeeding Association or similar recognised Body for further information on how to clean and store expressing equipment.*

- **DO NOT** clean with solvents or harsh chemicals.
- **DO NOT** put in the dishwasher.
- **DO NOT** use a dry heater or dry steriliser.

Storage

- Wipe away any dirt or dust from the product.
- Turn off using the ON/OFF button and store inside the supplied carry bag.
- Store in a safe, cool, dry place away from children as per Safety Warnings.

Troubleshooting

Problem	Solution
No suction	Check assembly, ensure correct placement of valve, check battery charge.
Heat function not working	Ensure device is charged, press the heat button firmly.
Device not turning on	Recharge battery fully, check USB cable.
Low suction or weak pumping	Check that all seals are dry and assembled correctly.

Specifications

Product Name	Welcare Nurture Heated Breast Pump
Model Number	WNBP200
Contents	1 × Heated Breast Pump 3 × Funnel Inserts (Small 17 mm, Medium 19 mm, Large 21 mm) 1 × USB Magnetic Charging Cable 1 × Storage Bag 1 × Bra Strap 1 × Instruction for Use & Warranty Information
Suction Power	Up to 245 mmHg
Suction Control	9 Levels
Operating Time	≤ 80 minutes (Heat + Pumping) ≤ 180 minutes (Heat Only)
Noise Level	≤ 45 dB
Power Input (via adaptor)	Input: 100–240 V AC, 50–60 Hz Output: DC 5 V, 2 A *Adaptor not supplied. Use only an external power supply with input 100–240 V AC, 50–60 Hz; output DC 5 V ⎓ 2 A.*
Battery	Lithium-ion, 3.7 V / 2000 mAh (7.4 Wh)
Charging Time	Approx. 2 hours
Charging Method	USB Magnetic Charging
Automatic Shut-off	20 minutes
Heat Function	Fixed warming range 38–42 °C. Orange light flashes while heating and remains solid when maintaining warmth
Operating Mode	Continuous Operation
Flange Sizes	17 mm, 19 mm, 21 mm
Milk Collector Capacity	180 ml
Materials	Food-grade Silicone, Polypropylene (PP), Acrylonitrile-Butadiene-Styrene (ABS)

Specifications (cont'd)

Weight	510 g (gross)
Dimensions (product)	110.5 x 70 x123.6 mm
Operating Conditions	5 °C – 35 °C; 15–90% RH (non-condensing); 90–106 kPa
Storage / Transport Conditions	–20 °C – 60 °C; 15–90% RH (non-condensing); 70–106 kPa
Classification:	Type BF Applied Part (non-defibrillation proof)
Ingress Protection	IP22 – Protected against solid objects >12.5 mm and dripping water up to 15°
Service Life	1 Year
Firmware Version	V1

Replacement Accessories (sold separately)

Part Name	Part No.
Funnel Insert 3 Pieces – Sm/Med/Lg	WNBP200-01
Flange	WNBP200-02
Silicone Diaphragm	WNBP200-03
Milk Collector	WNBP200-04
Silicone Valve	WNBP200-05
USB Magnetic Charging Cable	WNBP200-06

Replacement accessories can be purchased online or by contacting us directly:
AUS: 1800 807 464 or www.welcare.com.au | **NZ**: 0800 523 583 or www.jadavey.co.nz

Symbols Table

Symbol	Meaning
	The Instructions for Use booklet must be read.
	To signify a general warning sign.
	To prohibit people with active implanted cardiac devices from using the device.
	To indicate that the item is a medical device.
	To indicate that caution is necessary when operating the device or control close to where the symbol is placed. To indicate that the current situation needs operator awareness or operator action in order to avoid undesirable consequences.
	To signify that the item must be kept out of the reach of children.
	To indicate the product must not be used if the package holding the device is damaged.
	Product does not contain natural rubber latex.
	Product does not contain Bisphenol A.
	Manufacturer
	Type BF applied part
	Serial Number.
	Lithium-ion cells or batteries contained in device.
	To identify the maximum temperature limit for operating, transport and storage.
	Separate collection for electrical and electronic waste. Do not dispose of battery in household waste. CONTAINS LITHIUM BATTERY.

Product Warranty Information

Please register your warranty information at:
AUS - www.jadavey.com.au NZ – www.jadavey.co.nz

This Welcare Nurture product is warranted to be free of manufacturing defects for 1 year from the date of purchase*. This warranty is void if the product is modified or altered, is subject to misuse or abuse, damaged in transit or lack of responsible care, is dropped, if damage occurs by reason of failure to follow the written instructions for use, or if product repairs are carried out without authority from J A Davey Pty Ltd.

We will repair, or at our option replace free of charge, any parts necessary to correct material or workmanship, or replace the entire product and return to you during the period of the warranty. Otherwise, we will quote for any repair which will be carried out on acceptance of our quotation. The benefits conferred by this Warranty are in addition to all other rights and remedies in respect of the Product which the Consumer has under the Australian Consumer Law and other State or Territory laws in Australia and New Zealand (as applicable).

Our goods come with guarantees that cannot be excluded under Australian and New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**Any accessories or consumables supplied for use with the Product are warranted to be free from defects and are fit for their intended purpose.*

BEFORE YOU SEND IN YOUR PRODUCT FOR SERVICE

Before sending in your product for service, please take a few minutes to do the following:

- To ensure safe and correct use, storage and cleaning, please ensure you review the instructions for use in full.
- In your instructions for use, read the troubleshooting section that describes common errors, their cause and remedies.
- Contact J A Davey Pty Ltd customer service. Our staff are trained to assist you with most issues you may have experienced, without the need to send your product in for service.

PLEASE CALL OUR TOLL FREE NUMBER:
AUS: Free call: 1800 807 464 NZ: Free call: 0800 523 583

SENDING IN YOUR PRODUCT FOR SERVICE

1. Should repair be needed within the warranty period, enclose the cut-out section of the warranty form and your proof of purchase receipt. Proof of purchase must be in the form of a Tax Invoice/ Receipt showing the sellers company name, date, price and name of product purchased. Bank statements, credit card bills, merchant transaction screen shots etc. will not be accepted as a form of proof of purchase.

It is your responsibility to retain correct proof of purchase with your warranty documents. Please ensure all relevant details are completed before sending your product in for service.

2. If you have registered your warranty information online, please ensure your contact details are still current and include a brief description of the problem you are experiencing together with your purchase receipt.
3. Include the product with all components in your package. This is extremely important, so our repair technicians can make the correct diagnosis with any problems.
4. Please return the product and warranty form at your cost to:

IN AUSTRALIA
J A DAVEY PTY LTD
Welcare Repairs
PO Box 84
Port Melbourne
Victoria, Australia 3207

IN NEW ZEALAND
BV Medical
Welcare Repairs
Unit 7, 110 Mays Road
Onehunga
Auckland, New Zealand 1061

The warranty is not transferable, negotiable or assignable to any third party.

If a warranty claim is made within the warranty period, the device will be checked, repaired and returned to you at no cost. If the device is outside of the warranty period, the cost of repairing the device will be detailed to you by way of a written quotation which must be accepted before the commencement of the repair. This will be detailed in a quote and sent to you seeking authorisation to commence repair.

COLLECTION OF PERSONAL INFORMATION

Our Privacy Policy, which sets out what information we collect, how we use your personal information and how we store your personal information, can be found at https://jadavey.com.au/privacy-policy/. By registering your details for the purposes of registering your warranty, you consent to the processing described in the Privacy Policy and warrant that all information provided by you is accurate.

Warranty Form

PLEASE RETAIN THE WARRANTY INFORMATION.

RETURN THIS PORTION ONLY WHEN YOU RETURN YOUR PRODUCT FOR REPAIR UNDER WARRANTY.

NAME: _____

ADDRESS: _____

_____

POSTCODE: _____

DAYTIME PHONE: _____

EMAIL: _____

MODEL: _____

DATE OF PURCHASE: / / (PLEASE ATTACH PROOF OF PURCHASE)

RETAILER'S NAME: _____

RETAILER'S ADDRESS: _____

_____

POSTCODE: _____

BRIEF DESCRIPTION OF PROBLEM YOU ARE EXPERIENCING: _____

_____

_____

_____

Warranty is void unless the above information is completed and correct.


WELCARE

Should you require any further information please do not hesitate to contact us.

SHENZHEN TPH TECHNOLOGY CO., LTD.

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J A DAVEY LTD
C/- Healthcare Logistics
58 Richard Pearse Drive
Mangere, Auckland 2022
Telephone: 0800 523 583
Website: www.jadavey.co.nz

Disposal

At the end of its life, please treat this product as electronic waste and dispose of responsibly according to current local regulations.

This product contains a lithium-ion battery. Do not dispose of in household waste. Dispose in accordance with local electronic waste regulations.

CONTAINS LITHIUM BATTERY

Made in China

WELCARE
NURTURE

HEATED
BREAST PUMP

HEATED COMFORT TECHNOLOGY

Model: WNBP200



V02/26